

PwC Fraud Operations Support

What

PwC can provide operational support along your path to operational efficiency (i.e., short-term 'surge support', or longer term proactive capacity management support).

Why

Given the evolving fraud landscape and customer needs, Fraud Operations teams are often challenged when having to respond to change or increased demand (e.g., new products / services, customer base expansion, regulatory requests)

How

Utilizing PwC's diverse set of technology enabled assets, coupled with our right-sized operating model, we can supplement and support your Fraud Operations team, as follows:

- On-going, *fully outsourced support*,
- *Selective outsourced support* integrated into the BAU Fraud Operations, and
- *Back-up support* for overflow, holidays, nights and weekends

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Products &
Services
Covered

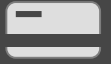
Mortgage



Deposits

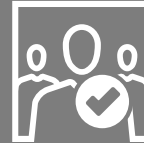


Cards



PwC Assets

People



Skilled
Professionals

Process



Improved
Processes

Technology



Digital
Accelerators

PwC Capabilities
across the Fraud
Lifecycle

Onboarding

Prevention &
Detection

Investigation &
Response

Analytics &
Reporting

New Account
Screening

Customer
Authentication

Enterprise-Wide
Case Management

Optimization
Segmentation &
Tuning

Payee Screening &
Client Profiling

Back Office Support

Management
Reporting

Alert Vetting